
Any organization with an outstanding debt from the MTO has the right to appeal, in writing, any balances they feel are owed by the MTO. Subject to this appeal process, the Board of Directors, based on the recommendation of the Executive Director, reserves the right to reverse or hold to the outstanding balance in question.

For regional courses in which successful participants are eligible for a Training Allowance, the MTO and the member municipality will distribute Training Allowances as per the following guidelines:

1. Should the funding partner authorize the payment of a Training Allowance (for example; firefighter and GSAR courses), municipalities will be notified on the last day of the course by an email from the MTO of the exact amount each participant is entitled to receive. The municipality will then distribute payment to the course participants as they see fit, and submit an invoice to the MTO.
2. For longer regional courses in Iqaluit (the location of the MTO office), the MTO will identify those participants who have attended 80% of the course and generate a cheque requisition for 80% of the entitled Training Allowance. The President, or designate, will authorize the requisition of these cheques to individual participants. This process will begin at the beginning of longer regional courses with all registered participants. A cheque will be prepared for individual participants once 80% of the course has been completed.
3. The 80% Training Allowance cheque will be distributed to each course participant by the MTO staff on the last day of the course. At this time, the MTO staff will also notify the municipality, by email, of any remaining Training Allowances that the municipality may distribute (to a maximum of 20% of the entitled Training Allowance) and then submit an invoice to the MTO for reimbursement for that amount only.
4. The MTO Board of Directors shall have final authority over the specific guidelines related to Training Allowance distributions. The MTO Board may also authorize this method of Training Allowance Distribution (in effect before this policy amendment in July 2015):
 - a. On the last day of a course which is eligible for a Training Allowance, the MTO staff will calculate the amount of each individual participant's Training Allowance entitlement
 - b. The MTO staff will then email the individual participant's municipality and authorize the payment of the full Training Allowance
 - c. The individual participant's municipality will distribute the Training Allowance
 - d. The municipality will then submit an invoice to the MTO for reimbursement of authorized Training Allowances (as well as air travel, ground travel, accommodations, and per diems)

